

1. Adı Soyadı: Nuri Gökhan TORLAK

2. Doğum Tarihi: 04/10/1966

3. Unvan: Prof. Dr.

4. Öğrenim Durumu:

Derece		Üniversite	Yıl
BA	Çalışma Ekonomisi ve Endüstri İlişkileri	İstanbul Üniversitesi İktisat Fakültesi	1987
MA	Yönetim Sistemleri	Hull Üniversitesi İşletme Okulu Birleşik Krallık	1992
PhD	Yönetim Sistemleri	Lincolnshire & Humberside Üniversitesi İşletme Okulu Birleşik Krallık	2000

5. Akademik Unvanlar:

Araştırma Görevlisi	1998-1999
Öğretim Görevlisi, Dr.	1999-2000
Öğretim Görevlisi, Dr.	2001-2002
Yrd. Doç. Dr.	2002-2010
Doçent	2010-2010
Profesör	2015

6. Yönetilen Yüksek Lisans ve Doktora Tezleri

6.1 Yüksek Lisans Tezleri

- Ali Uyar, "Enhancing the Quality of Education in Private Education Institutions in Turkey" 2003
- Kadir Can Yalçın, "An Application of Interactive Planning", 2003
- Mehmet Bastı, "The Use of E-commerce in the Turkish Furniture Sector", 2003
- Murad Bajayev, "Application of Interactive Planning at Öztiryakiler", 2004
- Mehmet Şanal, "An Application of David's Strategy Formulation Framework to the Turkish Airlines on Domestic Air Transportation Operations", 2006
- Yüksel Ayden, "Application of A Cybernetic Modelling: Viable System Diagnosis (VSD)", 2008
- Büşra Müceldili, "An Application of Soft Systems Methodology", 2008
- Nazım Balayev, "Porter's Analysis of Video Broadcasting on the Internet", 2008
- Alpaslan Gazi Keskin, "Motivation Strategies and Performance Assessment", 2009
- Selman Tetik, "An Application of Viable System Diagnosis to Erdemir", 2008
- Yasemin Torun, "Checkland'ın Yumuşak Sistemler Metodolojisinin Bir Uygulaması", 2010
- Akın Kaldıroğlu, "Porter Analysis in Software Industry", 2009

- Ayşegül Hacıoğlu, "Business Intelligence", 2009
- Ayşe Çoban, "Beer's Viable System Diagnosis In Action", 2010
- Fatma Bal, "Glass Ceiling Concept, The Barriers for Glass Ceiling, Strategies to Move Beyond It", 2012
- Hasan Ali Yurtsever, "A Comparison of Two Private University Administrations in the US and Turkey", 2012
- Maria Taiari, "Rethinking Current Approaches to the Endorsement of Total Quality Management in Higher Education", 2013
- Rushaan Baluch, "The Role of Business Management Techniques, Styles and Functions in Increasing Productivity&Efficiency of an Organization: A Case Study Analysis on Coca Cola Beverages Pakistan Ltd and Pepsi Pakistan", 2015
- Nguyen Vu Thu Hien, "Application of Two Strands Version of Soft Systems Methodology to a Vietnamese Tourism Company ", 2013
- Muhammad Bilal Afzal, "The Impact of Generalised Scheme of Preference (GSP+) on Pakistan's Textile Industry", 2015
- Farhan Naeem Khan, "Transactional and Transformational Styles of Leadership Impact over Employees' Job Satisfaction and Performance: The Case of Pakistan Education Sector", 2015
- Ahmad Fareed Safi, "Entrepreneurial Characteristics of Graduate Students at Business Schools in Istanbul", 2016
- Zahra Ragom, "A Comparative Analysis of the Influence of Human Resources Practices and Employee Commitment on Performance in Travel Agencies in Iran and Turkey", 2016

6.2 Doktora Tezleri

- Saadet Toprak, "Innovated Viable System Diagnosis in Action", 2016

7. Yayınlar

7.1 Uluslararası Hakemli Dergilerde Yayınlanan Makaleler

- Torlak, NG. (2001). "Reflections on Multimethodology: Maximising Flexibility, Responsiveness, and Sustainability in Multimethodology Interventions Through a Theoretically and Practically Improved Version of TSI", *Systemic Practice and Action Research*, 14, 297-337. (SSCI)

- *Torlak, NG. (2001). "Rationalisation of Metaphorical Exploration: Improving the Creativity Phase of Total Systems Intervention (TSI) on the Basis of Theory and Practice", *Systemic Practice and Action Research*, 14, 451-482. (SSCI)
- Torlak, NG. (2002). "The Premises of the American System of Manufactures", *Journal of Economic and Social Research*, 4, 33-61.
- Torlak, NG. (2002). "Understanding the Nature of Transition of Organizational Forms In the Contemporary World", *Journal of Economic and Social Research*, 4, 27-51.
- Torlak, NG. (2004). "Learning Organizations", *Journal of Economic and Social Research*, 6, 87-116.
- Torlak, NG. (2005). "Effective Management of Marketing Strategies in Small Firms", *Journal of Academic Studies*, 6, 41-56.
- Torlak, NG. (2006). "Holism in Managerial Decision-Making", *Öneri, Journal of Marmara University, Institute of Social Sciences*, 7, 71-85.
- *Torlak, NG., Şevkli, M., Şanal, M., Zaim, S., (2011). "Analysing Business Competition By Using Fuzzy TOPSIS Method: An Example of Turkish Domestic Airline Industry", *Expert Systems With Applications*, 38, 3396-3406. (SCI)
- *Şevkli, M., Öztekin, A., Uysal, Ö., Torlak, NG., Türkyılmaz, A., Delen, D. (2012). "Development of A Fuzzy ANP based SWOT Analysis for the Airline Industry in Turkey", *Expert Systems with Applications*, 39, 14-24. (SCI)
- *Torlak, NG and Muceldili, B. (2014). "Soft Systems Methodology in Action: The Example of A Private Hospital", *Systemic Practice and Action Research*, 27, 326-361. (SSCI)
- Bilgin, N., Kuzey, C., Torlak, NG. and Uyar, A. (2015). "An investigation of antecedents of organizational citizenship behavior in the Turkish hospitality industry: A structural equation approach", *International Journal of Culture, Tourism, and Hospitality Research*, 9, 200-222. (ESCI)
- Tokgöz, A, Bulkan, S, Zaim, S, Delen, D and Torlak, NG (2018). "Modeling airline MRO operations using a systems dynamics approach: A case study of Turkish Airlines", *Journal of Quality in Maintenance Engineering*, 24, 3, 280-310. (ESCI)

- *Toprak, S and Torlak, NG. (2018). “An Adaptive Use of Viable System Model with Knowledge System Diagnostics Serving Industrial Democracy in A Textile Manufacturing Company”, *Systemic Practice and Action Research*, 31, 1, 1-26. (SSCI)
- Torlak, NG, Kuzey, C and Ragom, M. (2018). “Human Resource Management, Commitment and Performance Links in Iran and Turkey”, *International Journal of Productivity and Performance Management*, 64, 9, 1994-2017. (ESCI)
- Torlak, NG and Kuzey, C. (2018). “Leadership, job satisfaction and performance links in private education institutes of Pakistan”, *International Journal of Productivity and Performance Management*, 68, 2, 276-295. (ESCI)
- Torlak, NG, Demir, A and Budur, T (2019). “Impact of operations management strategies on customer satisfaction and behavioral intentions at café-restaurants”, *International Journal of Productivity and Performance Management*, DOI (10.1108/IJPPM-01-2019-0001). (ESCI)
- Torlak, NG, Kuzey, C, Dinç, S and Güngörmüş, AH (2019). “Effects of ethical leadership, job satisfaction, affective commitment on accountants' turnover intention in Turkey”, *Journal of Modelling in Management*, in Review.
- Demir, A, Torlak, NG and Budur, T (2019). “Using VIKOR with Structural Equation Modeling for benchmarking internet service quality”, *Journal of Modelling in Management*, in Review.
- Torlak, NG, Demir, A and Budur, T (2019). “Decision making, leadership and performance links in education”, *International Journal of Productivity and Performance Management*, in Review.
- Torlak, NG, Kuzey, C, Dinç, S and Budur, T (2019). “Links between nurses’ planned behavior, burnout, satisfaction and citizenship behavior”, in progress.
- **7.2 Uluslararası Bilimsel Toplantılarda Sunulan ve Bildiri Kitabında (Proceedings) Basılan Bildiriler**
- Torlak, NG. (2006). "An Application of Cybernetic Method to Design An Organization: Viable System Diagnosis in Action", *Fifteenth Annual World Business Congress, IMDA (International Management Development Association)*, Sarajevo-Bosnia-Herzegovina.
- Torlak, NG., Dilber, M., Balaban, C. (2007). "Changing Motivation Patterns Amongst Turkish Managers", *Sixteenth Annual World Business Congress, IMDA (International Management Development Association)*, 1-6, Maastricht, The Netherlands.

- Zaim, H., Şanal, M., Torlak, NG., Zaim, S. (2009). "Analysing Business Competition by Using AHP weighted TOPSIS Method: An Example of Turkish Domestic Aviation Industry", *1st International Symposium on Sustainable Development*, Proceeding Book/Economy and Management, 1, 207-211, Sarajevo/Bosnia Herzeogvina.

7.3 Yazılan Uluslararası Kitaplar veya Kitap Bölümleri

- Torlak, NG. (2015). "Improving the Role of Organisational Culture in Change Management Through A Systems Approach", *Handbook of Research on Organizational Change Management Strategies*, sayfalar, 230-271, IGI Global Publication, New York.

7.4 Ulusal Hakemli Dergilerde Yayımlanan Makaleler

- Torlak, NG. (2006). "Yönetim Kararlarında Bütüncülük", *Akademik Araştırmalar Dergisi*, 8, 61-78.
- Torlak, NG., Dilber, M., Balaban, C. (2007). "Türk Özel Sektör Endüstrisindeki Üst Kademe Yöneticilerde Motivasyon: Boylamsal Bir İnceleme", *İstanbul Üniversitesi İşletme Fakültesi Dergisi*, 36, 64-90.
- Torlak, NG., Şanal, M. (2007). "David's Strategy Formulation Framework in Action: The Example of Turkish Airlines on Domestic Air Transportation", *İstanbul Ticaret Üniversitesi, Fen Bilimleri Dergisi*, 6, 81-114.
- Apaydın, F., Torlak, NG. (2007). "Denison'un Önerdiği Uyum Sağlama Yetenekleriyle Miles ve Snow'un Strateji Tipolojisinin Desteklenmesi ve Açıklanması ve Bunların İşletmelerin Performans Çıktıları Üzerine Etkilerinin İncelenmesi", *İstanbul Üniversitesi, Sosyal Siyaset Konferansları Dergisi Prof. Dr. Haşmet Başar'a Armağan Özel Sayısı*, 53, 541-577.
- Torlak, NG. (2007). "Analogical Reasoning Is the Way To Go Beyond the Orthodoxy In Formulating Organisational Problems: The Use of An Improved Version of Morgan's Metaphors Revisited", *İstanbul Üniversitesi Sosyal Siyaset Konferansları Dergisi Prof. Dr. Haşmet Başar'a Armağan Özel Sayısı*, 53, 579-620.
- Torlak, NG. (2011). "Ackoff'un Etkileşimli Planlama Yönteminin Türkiye'de Madeni Eşya Sektöründe Bir Uygulaması", *Akademik Araştırmalar Dergisi*, 13, 35-64.
- Kaya, N and Torlak, NG. (2013). "The Impacts of The Elements of Individual Achievement Motive on Organisational Innovativeness: A Study of Turkish Public Sector", *Journal of Academic Studies*, 15, 97-122.

7.5 Ulusal Bilimsel Toplantılarda Sunulan ve Bildiri Kitabında Basılan Bildiriler

- Torlak, NG. (2004). "Küçük İşletmelerde Pazarlama Stratejilerinin Etkili Yönetimi", *1. Kobiler ve Verimlilik Kongresi*, 1. Kobiler ve Verimlilik Kongresi Bildiri Kitabı, 1, 535-543, İstanbul/Turkey.
- Torlak, NG., Ayden, Y. (2010). "Bir Aile Şirketinde Siberetik Modelleme Uygulaması: Yaşayan Sistem Teşhisi (YST)", *4. Aile İşletmeleri Kongresi*, 4, 241-255, İstanbul/Türkiye.

7.6 Diğer Yayınlar

- Torlak NG. (2013). **Yönetim ve Organizasyon**, *Organizasyonlarda Strateji Yönetimi*, Lisans Yayıncılık, İstanbul.
- Torlak, NG. (2008). **Organizasyon Teorileri**, Beta, İstanbul.
- Torlak, NG., Dilber, M., Balaban, C. (2007). "Türk Özel Sektör Endüstrisindeki Üst Kademe Yöneticilerde Motivasyon: Boylamsal Bir İnceleme", *İstanbul Üniversitesi İşletme Fakültesi Dergisi*, 36, 64-90.
- Torlak, NG., Şanal, M. (2007). "David's Strategy Formulation Framework in Action: The Example of Turkish Airlines on Domestic Air Transportation", *İstanbul Commerce University, Journal of Science*, 6, 81-114.
- Apaydın, F., Torlak, NG. (2007). "Denison'un Önerdiği Uyum Sağlama Yetenekleriyle Miles ve Snow'un Strateji Tipolojisinin Desteklenmesi ve Açıklanması ve Bunların İşletmelerin Performans Çıktıları Üzerine Etkilerinin İncelenmesi", *İstanbul Üniversitesi Sosyal Siyaset Konferansları Prof. Dr. Haşmet Başar'a Armağan Özel Sayısı*, 541-577.
- Torlak, NG. (2007). "Analogical Reasoning Is the Way To Go Beyond the Orthodoxy In Formulating Organisational Problems: The Use of An Improved Version of Morgan's Metaphors Revisited", *İstanbul Üniversitesi Sosyal Siyaset Konferansları Prof. Dr. Haşmet Başar'a Armağan Özel Sayısı*, 579-620.

8. Projeler

- *Application of Total Systems Intervention*, Academic- 1995
- *Developing a Management System for VET (Vocational Education and Training) in Turkey*, Avrupa Birliği Projesi, 2007

9. İdari Görevler

Danışman/Araştırmacı Profilo/Palmek, 1993-1995

MBA Koordinatörü, 2002-2005

Bilimsel Araştırma Projeleri Üyesi, 2004-2008

Fakülte Yönetim Kurulu Üyesi, 2004-2008

Fakülte Kurulu Üyesi, 2004-2008

İşletme Bölüm Başkanı, 2004-2008

MA/PhD Değerlendirme Kurulu Üyesi, 2004-2016

Kalite Komisyon Üyesi, 2016-

Fakülte Yönetim Kurulu Üyesi, 2016-

Fakülte Kurulu Üyesi, 2016-

10. Bilimsel Kuruluşlara Üyelikler

- *Systemic Practice and Action Research (SPAR)*
- *Systems Research and Behavioural Science (SRBS)*

11. Ödüller

- *Honours*, İstanbul Üniversitesi
- *Yurtdışı Resmi Burs Statüsü*, Milli Eğitim Bakanlığı
- *Bilimsel Yayın Desteği*, Türkiye Bilimler Akademisi (TÜBA)

12. Son İki Yılda Verilen Lisans ve Lisansüstü Düzeydeki Dersler (Tüm Dersler İngilizce Olarak Verildi.)

Akademik Yıl	Dönem	Dersin Adı	Haftalık Saati		Öğrenci Sayısı
			Teorik	Uygulama	
2013	Güz	Management and Organizations Tezli Master	3	0	31
2013	Güz	Advanced Organization Theory Doktora	3	0	6
2013	Güz	Management and Organizations MBA	3	0	26
2013	Güz	Organization Theory I Lisans	3	0	80
2013	İlk Bahar	Creative Managerial Problem Solving Doktora	3	0	7
2013	İlk Bahar	Management and Organizations MBA	3	0	16
2013	İlk Bahar	Organization Theory II Lisans	3	0	41

2013	İlk Bahar	Organization Theory II Lisans	3	0	43
2014	Güz	Management and Organizations Tezli Master	3	0	5
2014	Güz	Management and Organizations MBA	3	0	20
2014	Güz	Organization Theory I Lisans	3	0	34
2014	Güz	Organization Theory I Lisans	3	0	45
2014	İlk Bahar	Organization Theory II Lisans	3	0	54
2014	İlk Bahar	Creative Managerial Problem Solving Doktora	3	0	6
2014	İlk Bahar	Organization Theory II Lisans	3	0	60
2014	İlk Bahar	Management and Organizations MBA	3	0	28
2015	Güz	Organization Theory I Lisans	3	0	45
2015	Güz	Management and Organizations Tezli Master	3	0	14
2015	Güz	Management and Organizations MBA	3	0	12
2015	Güz	Organization Theory I Lisans	3	0	51
2016	İlk Bahar	Organization Theory II Lisans	3	0	37
2016	İlk Bahar	Organization Theory II Lisans	3	0	56
2016	İlk Bahar	Creative Managerial Problem Solving Doktora	3	0	3
2016	İlk Bahar	Management and Organizations MBA	3	0	20